



THE ROLE: Main Purpose

Working with survivors of domestic and other gender-based violence survivors placed in LA temporary accommodation.

JOB DESCRIPTION

Job Title: Floating Support Worker
Service: Domestic Abuse
Location: Newham & Tower Hamlets
Reporting to: Service Manager
Responsible for: N/A



THE ROLE: KEY RESPONSIBILITIES

- Adhere to all standards of the Floating Support Service Specification, including; service delivery, completing all monitoring and relevant reports, case files and following all policy and procedures
- Provide relevant support in accordance to service users' needs through; support and safety planning, risk and needs assessments and through one to one sessions
- Empower service users to make informed decisions about various aspects of their lives through discussions about options available to them as survivors of domestic abuse
- Enabling service users to develop skills required for independent living and their broader needs by enabling access to other relevant services
- Encourage and promote a multi-agency approach of working to ensure the needs of the service users are met to a high quality which will include partnership working within all aspects of service provision including when relevant, support planning
- Working with relevant housing authorities to ensure that the service users' needs are met
- To establish close contacts with the various communities and statutory and voluntary organisations in the borough
- To inform good practice and policy development on the causes and effects of domestic violence
- To develop robust SUI, including; promoting events, networking, fundraising and consulting with service users to ensure that they are fully involved in service review and development
- Ensuring that case recordings are at high standard at all time
- Ensuring confidentiality is kept at all times
- To report any safeguarding related concerns and incidents immediately to the line manager and ensure relevant policies are followed

KEY SKILLS: PERSONAL SPECIFICATION

- Excellent knowledge domestic and other gender based violence issues
- Excellent knowledge of domestic violence legislation, including civil and criminal law remedies available to the survivors
- Excellent knowledge and understanding of effects of domestic and other gender based violence on survivors
- Excellent knowledge of housing legislation and in particular aspects relating to survivors of domestic and other gender based violence crimes
- Knowledge and ability to conduct risk assessments, create needs and support plans with service users
- Great listening and advocating skills
- Ability to empower service users
- Ability to work effectively within multi-agency settings
- Ability to work independently with minimal supervision
- Being proactive and solution focus
- Excellent writing skills
- Great team working skills and ability to work within a team structure
- Knowledge and understanding of safeguarding issues and ability to address them appropriately
- **Schedule 9 (1a) of the Equality Act 2010 applies to this position – (Only Female applicants please)**

TERMS & CONDITIONS

Salary: £22,548 per year.

Pension: As required under pension reform legislation you will be automatically enrolled into a personal pension scheme (Legal & General) where Hestia will match your personal contributions up to a maximum of 5% of your salary. Your initial contributions will be at 4%. If you wish to increase up to 5% or opt out of the scheme, please contact our payroll department.

Contract: Fixed term contract until **31.05.2021**

Hours of Work: 39 hours per week on average (including rota cover maximum once per week 9am-6pm) plus inclusion on the out of hours line on a rota basis

Holidays: 195 hours per year plus 62.4 hours public holidays. Our holiday year runs from April-March

Sickness: Annual sick pay entitlement pro-rata

Up to 9 months:	10 standard working days (78 hours) on full pay
9 months to 2 years:	20 standard working days (156 hours) on full pay
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Over 2 years:	30 standard working days (234 hours) on full pay
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We welcome applications from candidates with lived experience. If you have any convictions/cautions, this does not mean you cannot apply for any of our roles, however, we do require a DBS for all positions.

We will ensure that any positive disclosures on DBS records are discussed with candidates and fairly assessed by an internal panel

SAFEGUARDING: Hestia is committed to safeguarding and promoting the welfare of adults, children and young people who are potentially at risk, and we therefore expect all staff and volunteers to do the same. We require all staff to undertake internal and external safeguarding training throughout their employment with Hestia.

This job description is subject to change depending on the needs of the service